

COFFEE MACHINE SHUT DOWN

Our customers know, Re Cafitesse Liquid Coffee, once defrosted, product has a 42 day life, Cafitesse Liquid milk/Liquid Chocolate 21 days life once the pack has been pierced and breached. If the machine is to be switched off, the product can be removed and transferred over to a remote fridge if product life is still within these limits, disposed of after this in the appropriate way.

Unless the customer calls in to request D & D (Disconnect & Drain) , coffee machines are always best left switched on, heat soaking.

If we receive a call for advice how to switch off , then the procedure will be:

1.

- Fully Carry out the cleaning procedure.

2.

- Remove all products.
- If liquid product and within its use by date, then remove and store the product packs in a remotely chilled fridge. Clearly Label the product for when it reaches its expiry date , Product must be disposed of after exceeding this date.

3.

- If Ambient Powdered ingredients , then products can remain within their respective containers so long as each container has its lid fitted in place.
- If Bean to cup Machine , Hoover out the coffee beans from the bean container. Easier to do this way than remove bean containers. Remove Fresh Milk.

4.

- If Traditional Machine, Hoover out the coffee beans from the integral bean Container , same goes for Remote Grinder bean containers.
- Any Bottled and internal water pumped supply systems must be emptied of water.

5.

- Finally Isolate the Mains Power & Water supply.

6.

- If a customer requests an RST to attend site to "Disconnect & Drain"...
- RST to attend site and carry out the cleaning procedure , fully drain the boiler water (With the exception of traditional / Bean to cup types) , wipe down and clean the work area.

7.

- In the unlikely event that the coffee machine needs putting into storage , then be sure to protect the machine appropriately.
- Site to Contact the call centre back to re-arrange re-commission.